

Ingeteam

Ingecon[®] Sun *Lite U* Inverters

10 YEAR WARRANTY AGAINST WORKMANSHIP OR MATERIALS

Ingeteam warranties for a period of 120 months (10 years) from the date of delivery of the Ingecon[®] Sun Lite inverter to the end user, or 123 months after the delivery date from Ingeteam to the distributor, dealer or installer, whichever is shorter.

Should the purchased Photovoltaic Inverter fail to operate properly while the present Warranty is in force, due to arising defects related to workmanship or materials, Ingeteam will be obliged, depending on the arisen defect, to repair or to replace the defective Inverter. The decision whether to repair or to replace the defective equipment will be made solely by Ingeteam in all cases.

Ingeteam reserves the right to offer extended Warranty conditions, which will be stated in a separate document. If a Warranty extension is purchased, the term is defined as extension beyond 120 months.

WARRANTY EXCLUSIONS

Any damage to or malfunctioning of the inverters originating from the following will be considered outside the scope of the present Warranty:

1. Accidents.
2. Negligent, improper or inadequate use.
3. Not following the use, installation and maintenance instructions given in the current End User Manual or in the Installation Manual of the respective model of inverter when it was purchased.
4. Modifications or repairing attempts that were not been held by authorized personnel from Ingeteam Technical Support Service.
5. Damages due to surge, floods, plagues, earthquakes, third party actions, or any other reasons different to the standard use conditions of the inverters and that are out of the control of Ingeteam.
6. Damages due to over voltages coming from the DC side of the solar modules or from the AC side of the public utility grid.
7. Insufficient ventilation of the equipment.
8. Inadequate transport conditions.
9. Non compliance with the current mandatory installation standards and serial numbers that have been manipulated or are unreadable.

All complaints concerning aesthetics will not be considered unless they result in a malfunction or a difference in performance from what is described in the technical and commercial brochures of Ingeteam. Any other Warranty right not mentioned specifically in this document is outside the scope of this Warranty.

CLAIMING OF THE WARRANTY RIGHTS

Warranty rights can be claimed during the 10 years the present Warranty is in force and immediately after the failure detection, except for visible defects, in which case the claim shall be lodged within no more than two months after the delivery date and always prior to its installation.

Any customer or end user of the Ingecon[®] Sun standard inverters, that considers himself with enough good reasons to claim for the Warranty rights declared in this document, must proceed as follows:

- a) Inform immediately by phone or written document to the supplier of the inverters, to the authorized dealer, or call the Ingeteam Technical Support (T.S.) at **+1 (414) 934-4158**.
- b) Failure diagnosis: a T.S. representative will take all necessary measures to diagnose or repair the failure while the inverter is in the field. For a proper failure diagnosis, a qualified solar technician is required to be at the inverter's site. The T.S. might request the following information: inverter model, serial number, date of installation, site name, PV array configuration, any modifications performed on the inverter, and, if applicable, evidence of the Warranty extension. The inverter must not have been disassembled or modified without prior written authorization by Ingeteam.
- c) Repair or replacement: once the failure has been verified and diagnosed by the T.S., Ingeteam may, at its own discretion, repair the inverter at Ingeteam or on-site, or to replace the defective inverter with a refurbished or new inverter with similar characteristics and in perfect condition for use.

If the failure occurs within 2 months from the factory delivery date, the customer shall be entitled to request a completely new inverter to replace the defective one.

Ingeteam may use its own technicians, or contract an area installer or other trained service personnel certified by Ingeteam to service the inverter.

- d) In case the T.S. determines that the inverter shall be replaced, the customer must send a duly completed copy of the PGU7.510.14 "INGECON SUN Lite Warranty Returns & Installer Reimbursement Form" available at the website.
- e) Shipping of the replacement inverter: Ingeteam will dispatch a replacement inverter from factory or nearest warehouse within 3 working days after the duly signed form is received by Ingeteam. The box for the replacement unit should be used to return the failed unit to Ingeteam. For defects covered by this warranty, Ingeteam will provide, at no additional cost, the shipment of the replacement inverter via a non-expedited, ground freight carrier within United States (excluding Hawaii, Alaska, and Puerto Rico). All the inverters replaced or removed parts from inverters repaired become property of Ingeteam.
- f) Shipping of the failed inverter: once the failed unit has been replaced, it shall be returned to Ingeteam within 30 days. Failure to comply with this condition will result in the installer being invoiced for the replacement unit. Ingeteam will provide the installer an RMA number to proceed with the return of the failed inverter. The costs of returning the defective inverter to Ingeteam shall be borne by the customer. In case the incident occurs within 2 months from the factory delivery date, Ingeteam will bear all shipping costs incurred in the replacement.
- g) The replacement of an inverter will not restart the whole warranty period. The warranty shall continue for the remaining portion of the original Warranty period, or three months after shipment from Ingeteam, whichever is greater.
- h) Installer reimbursement: Ingeteam will pay for each inverter replacement when a qualifying form has been approved by Ingeteam, provided that Ingeteam, through analysis and inspection, establishes the existence of such a defect and that is covered by this warranty. Ingeteam reserves the right to withhold reimbursement from the installer if it is determined that the cause of the failure is an installer error or if the inverter has been modified or disassembled without prior written authorization by Ingeteam.

MANUFACTURER RESPONSIBILITY LIMITATIONS

Ingeteam will not be responsible to the customer, neither directly nor indirectly, by the non-observance or delay in its Warranty commitments, due to any unforeseeable event such as cases of Force Majeure.

The responsibility of Ingeteam derived from the present Warranty will be limited to the commitments detailed here above, and to the amount paid in the purchase order by the customer. There exists no liability of any kind of Ingeteam for indirect, special or consequential damage or loss, including but not limited to loss of profits or revenues (lucrum cessans), loss of use of the equipment, loss of production, cost of substitute equipment, facilities or services, downtime costs, third parties claims, cost of capital, or any other kind of financial loss.

The Warranty limitations mentioned here above will be applicable unless they are against legal prescriptions currently running on each country in reference with product responsibility. In the event of conflict with any of those prescriptions, the nullity will affect only to that clause in particular, remaining valid the rest.

VALIDITY OF THIS DOCUMENT

This Warranty document is valid from the date of its edition (March, 2011) and will be applicable to all the Ingecon® Sun Lite U Inverters, manufactured from that date and until the date of a new edition, which will be published on Ingeteam's web page (www.ingeteam.com).

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