

EXTENDED WARRANTY

INGECON SUN PHOTOVOLTAIC AND STORAGE INVERTERS

Ingeteam S.r.l. (hereinafter, INGETEAM) offers its Customers an optional extended warranty under the terms and conditions described hereafter.

1) Extension of the Standard Warranty against component or manufacturing defects

Ingeteam guarantees, during the period covered by the Extended Warranty contract, that the inverters of the Ingecon Sun series are free from any component or manufacturing defect that may prevent their normal use under correct working, installation and maintenance conditions.

The warranty rights may be exercised by the Customer exclusively upon submitting a copy of the invoice/receipt of the Extended Warranty contract.

2) Duration and conditions of the Extended Warranty

- a) The Extended Warranty shall be stipulated within 3 months from the Commissioning of the inverters. The minimum extension is for 5 years, and the maximum for 15 years from the date stated on the Customer's purchase invoice/receipt bearing the product serial number or, if not available, from the date of first shipping of the product by Ingeteam. Ingeteam reserves the right to perform a technical inspection in agreement with the customer to verify the conditions of the products and/or components before to give its approval to the request.
- b) The duration of the Extended Warranty shall be decided within 3 months from the Commissioning of the inverters, and shall not be modified and/or extended afterwards.
- c) In order to benefit from the Extended Warranty, the Customer must comply with the maintenance operations specified in the specific product manual, and must send annually the filled-in maintenance checklist document, corresponding to the specific product, in the web of Ingeteam (www.ingeteam.com), to the After-sales photovoltaic department of INGETEAM, as well as the indicated data therein. In addition, the Customer must install a monitoring system compatible with the Ingeteam software, to allow Ingeteam After-sales department to connect to the plant in case of malfunctioning and remotely verify the problems and possibly solve them. The choice of data connections modality and respective network coverage, as well as the correct functioning, will be exclusively the responsibility of the Customer. Any breach of the obligations contained in this document by the Client, will automatically cancel the Extended Warranty.

In any case, Ingeteam reserves the right to schedule an audit to verify the status of the inverters.

- d) Conditions of the extended warranty will be the same as those of the Standard Warranty A+B, excluding those components that have been operating for a longer period of time than their useful life, indicated in the corresponding manual.

3) Entry into force, application and validity of the Warranty

The terms for this Extended Warranty shall be valid from the date of its subscription and related payment.